FleetSharp

STOP

WE'RE CONFIDENT WE CAN MAKE IT RIGHT!

If you have any questions or problems with your GPS tracker, please give us a call before you make a return.

FleetSharp Customer Support Phone: 1-877-899-2939
Email: support@fleetsharp.com

How are we doing? We'd love to know.

We hope you will be pleased with your order and the service you receive. We love to hear from customers about features they love, and ways we can continue to improve your experience.
Leave us a review where you made your purchase.
Thank you!

For more valuable information, please like us on Facebook and follow us on LinkedIn.

f in

Activate Your Device

1 Open a web browser and go to:

www.fleetsharp.com/getstarted

2 Create an account, or log in to your existing account.

New Customers
Fill out the following to complete your registration:

Activation Code:
E-mail Address:
Create Your Password:
Confirm Password:

☐ I agree to the Terms & Conditions

Next

Already a Customer?
Simply log in and we'll walk you through the process of adding your new units.
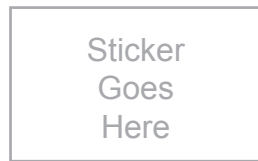
Email Address:
Password:

Sign In

Forgot Your Password?

If not already on file, you may be prompted for your billing information.

Here's your device activation code:

Sticker
Goes
Here

3 Follow the instructions for activating your device(s).

Make sure the activation code in this guide matches the code on screen. Or, if your activation code does not show up re-enter it and press continue.

Set Up eFleetSuite

4 Navigate to the ELD eFleetSuite login page by clicking the ELD button at the top of your screen. Sign in using the eFleetSuite credentials emailed to you. Please allow 2-3 business days for delivery.

5 Set up your home terminal(s).

A Select 'Home Terminals' in the 'ADMIN' dropdown.

Home Terminals
ADMIN ▸ SETTINGS ▸
Devices
Home Terminals
Organization Detail   **New**   **Import**
Users
User Roles   Adjust for DST
License Key   Enabled

Home Terminal Name
☐ Canada Terminal
☐ Main Terminal   Enabled

View

B Click 'New.'

Home Terminal Detail
HOME   HOS   DVIR   SETUP ▸ ADMIN ▸ SETTINGS ▸

Save | Cancel

* indicates a required field.

Home Terminal Name: *
Time Zone: *   --Select Time Zone-- ☐ Adjust for DST
Address 1: *
Address 2:
City: *
State / Province: *   -- Select State / Province --

C Fill out the form, then click 'Save.'

6 Set up your driver(s). Make sure you have the driver's license number available.

A Select 'Drivers' in the 'SETUP' dropdown.

Drivers
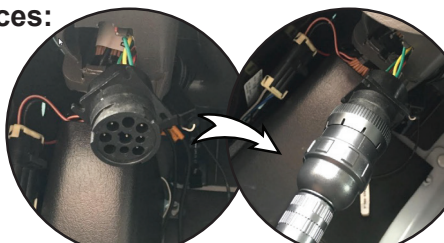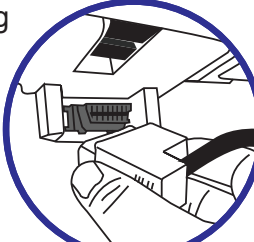VIR ▸ SETUP ▸ ADMIN ▸ SETTINGS ▸
Asset Types   ☐ Show Deleted
Assets
Asset Groups   **New** **Import** **Delete**
Drivers
Driver Groups   Home Terminal   Driver Type(s)
Locations   Main Terminal   US 8-day property-carrying

View

Driver
☐ GRAHAM, ROBERT   Main Terminal   US 8-day property-carrying
☐ HOLMAN, AVARICE   Main Terminal   US 8-day property-carrying
☐ JESSIE, RINALDO   JESR9   US 8-day property-carrying

B Click 'New.'

C Your drivers will use 'Driver ID' to log in to the app.

Driver Detail
▸   DVIR ▸ SETUP ▸ ADMIN ▸ SETTINGS ▸

Save | Cancel

red field.

Driver Details
Driver ID: *
First Name: *
Middle Initial:

Web Access
☑ Permit Web Access

D Make sure to check the box to give Web Access to drivers.

E Complete the form, then click 'Save.'

The system will create a temporary password for the driver. See the Driver's App Guide for details.

Install Your Device

7 You will need your device, the cord, and the tablet. If you have ordered more than one tablet, you may choose any tablet that you have received, as these have not been paired yet. Begin with the ignition and the tablet powered off.

8 **J-BUS Devices:** Connect the cord to the device, then plug the device into the J-Bus port.

OBD Devices: Connect the OBD extension cord to the device, then plug the device into the OBDII port.

9 Turn on the ignition, and verify green and orange lights on the device.

10 Power on the tablet. The app will automatically start. The tablet will then recognize all devices within range. The device at the top of the list will be the one closest to you. Double check by matching the serial number, then choose the device.

11 **OBD devices only** - A pop-up window will prompt you to input the current odometer reading of the vehicle.

Your installation is complete!

Per regulation, for the first 10 days the system may not display available hours on the tablet. The system is still capturing information and generating logs, which are available in the eFleetSuite portal.

Get to Know the FleetSharp System

Setup

Customize the FleetSharp system to make it work best for you.

Set thresholds for speeding alerts and authorized hours.

Click to edit.

Alerts

Use the Alerts section to review all alerts that occur within defineable dates.

Click the address to see the location on a map.

Reports

Review all fleet reports from the fleet activity dashboard.

Increase Safety

Maintenance

Make vehicle maintenance easier with scheduled maintenance reminders.

ELD

Sign in to the eFleetSuite to review logs and reports

Click HOS or DVIR for a description of each log, checklist, and report available.

Want to learn more about the FleetSharp ELD system?

Visit the help pages in your ELD portal to sign up to attend one of our informative webinars!

Map

Locate your vehicle at all times, view its history, and manage your geofences.

Need help? Click the 'Help' icon, sign up for a webinar, or connect with a customer service agent.

A geofence can be an office, job site, or a restricted area and is a virtual boundary on the map.

Use Route Replay to coach your driver by reviewing their driving history.

Locate your vehicle at all times.

Download now!
FleetSharp Mobile App

Track and monitor fleet driving with:
Alerts
Real-time GPS tracking
Driving report card

ANDROID APP ON Google play

Available on the App Store