ELD Phase 2: Transitioning from Paper Logs

① Learn the necessities. Find out how to view and use reports in the Reports section of your ELD help portal.

• ELD Home: Check for conflicts and unknown driving alerts.

• Hours of Service: Check driver logs, availability reports, conflicts reports, and violations reports

• DVIR: Check inspection and asset utiliation reports.

• Drivers should review the past 7 days of logs in the tablet and log into the driver portal to review older logs.

② Begin getting used to your new daily ELD activities.

Visit the ELD help portal to:

• View instructional videos on reports and conflicts.

• Find driver resources.

• Download additional driver's app guides.

If you need personalized help during this time, sign up for a training session with an ELD Customer Success Advocate.

1. Remind drivers to log in and maintain paper logs for 30 day transition period.

2. Reach out to drivers who are not logging reports to see if there are user/learning issues.

3. Review and resolve conflict reports.

4. Review and resolve unknown driving reports.

5. Review violations reports.

6. Review availability report to help with dispatch decisions.

7. Reach out to drivers with conflicts and violations to resolve issues.

Find more information and documentation in your ELD help portal.